



International Organization for Migration (IOM)  
The UN Migration Agency

## Call for Applications SVN 2022/XK0962

### Open to Internal and External Candidates

Position Title : **Child Protection Specialist**  
Duty Station : **Ferizaj, Kosovo (UNSC 1244)**  
Classification : **General Service Staff (G6)**  
Type of Appointment : **Special Fixed Term, 6 months with possibility of extension**  
Estimated Start Date : **As soon as possible**  
Closing Date : **September 18, 2022**

*Established in 1951, IOM is a Related Organization of the United Nations, and as the leading UN agency in the field of migration, works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.*

IOM is committed to a diverse and inclusive environment. Internal and external candidates are eligible to apply to this vacancy. For the purpose of the vacancy, internal candidates are considered as first-tier candidates.

### **Context:**

IOM works to help ensure the orderly and humane management of migration, to promote international cooperation on migration issues, to assist in the search for practical solutions to migration problems and to provide humanitarian assistance to migrants in need, including refugees and internally displaced people. As part of its activities in Kosovo, IOM assists in providing humanitarian assistance and protection-sensitive responses to migrants.

Under the overall supervision of the Chief of Mission, and the direct supervision of the Protection Coordinator, the successful candidate will be assigned the following:

### **Core Functions / Responsibilities:**

- Provide individual case management for children and their families residing in the camp.
- Conduct initial psychosocial assessment of newly arrived children and identifies needs, vulnerabilities and children at risk. Perform initial individual, and where

appropriate, family's needs assessment on the child's situation, mental state and any special needs.

- Develop and support the case plan of minors or parents/caregivers of concern.
- Provide family sessions targeted to the well-being of the children and the improvement of the family relationships and roles.
- Conduct systematic and regular counselling sessions with children or ad-hoc counselling upon need.
- Provide individual and group sessions to adolescents.
- Conduct Best Interest Assessment (BIA) intakes when necessary.
- Understand and report to line manager specific protection needs of children residing in the camp.
- Inform and coordinate with other IOM team members on case developments and important updates.
- Ensure confidentiality when handling personal information and data of beneficiaries.
- Actively participate and promote weekly meetings with case management actors to discuss case management and collect feedback about existing risks, challenges and gaps in service provision for child protection cases.
- Implement a variety of MHPSS activities (e.g. sessions on internet addiction, play therapy, talking about emotions, prevention of drug abuse) aiming to promote psychosocial wellbeing of the general population of minors, adolescents and parents/caregivers.
- Perform any other duties as may be assigned.

## ***Required Qualifications and Experience***

### **Education**

- University degree Psychology with minimum four years of work experience working with children
- Master's degree is an advantage.

### **Experience/**

- Experience in camp coordination support, delivery of humanitarian assistance, NFI in particular, is an advantage.
- Experience in working with migrants, victims of trafficking and other vulnerable groups.
- Experience in liaising with authorities, diplomatic missions and international organizations is highly desirable

### **Skills**

- Proven analytical, interpersonal and organization skills.
- Excellent communication skills including intercultural communication.
- Ability to work with minimum supervision, manage own time effectively, multi-task and meet deadlines.
- Ability to quickly adapt to job and organizational changes.
- Proficiency in MS Office
- Knowledge of International Organizations, UN and NGO mandates and programmes in the area of humanitarian assistance, migration and development.

## **Languages**

- Fluency in English and local languages: Albanian and/or Serbian (oral and written).
- Knowledge of Pashto or Dari is an advantage.

## **Required Competencies**

### **Values**

- Inclusion and respect for diversity: respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible.
- Integrity and transparency: maintains high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- Professionalism: demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.

### **Core Competencies – behavioural indicators level 2**

- Teamwork: develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.
- Delivering results: produces and delivers quality results in a service-oriented and timely manner; is action oriented and committed to achieving agreed outcomes.
- Managing and sharing knowledge: continuously seeks to learn, share knowledge and innovate.
- Accountability: takes ownership for achieving the Organization's priorities and assumes responsibility for own action and delegated work.
- Communication: encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring and motivational way.

## **Other**

Any offer made to the candidate in relation to this vacancy notice is subject to funding confirmation.

Appointment will be subject to certification that the candidate is medically fit for appointment and verification of residency, visa and authorizations by the concerned Government, where applicable.

This post is subject to local recruitment. Only persons holding a valid residence and work permit for Kosovo will be eligible for consideration.

***How to apply:***

Interested candidates are invited to submit their applications – Personal History Form (click [here](#) to download) and Cover Letter to [iompristinaapplications@iom.int](mailto:iompristinaapplications@iom.int) by September 18, 2022 midnight at the latest, referring to **SVN 2022/XK0962** in the subject line.

In order for an application to be considered valid, IOM only accepts applications duly completed.

**Only shortlisted candidates will be contacted.**

***Posting period:***

From 07.09.2022 – 18.09.2022